

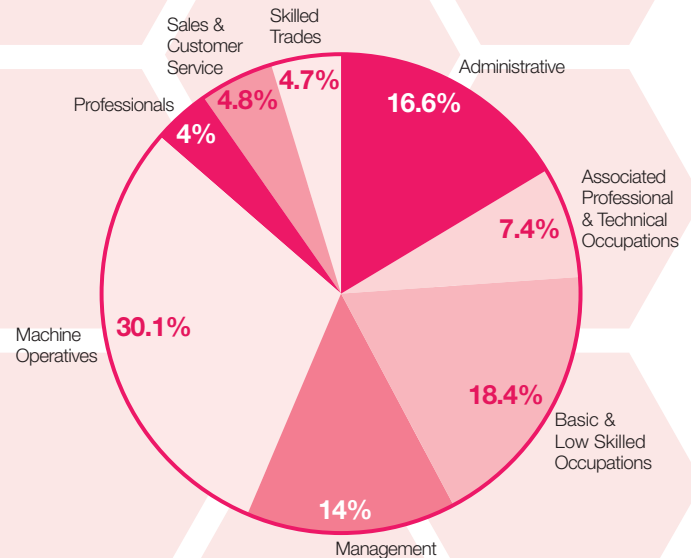


## Transport and Logistics

### What's happening?

- The UK passenger transport sector employs 662,000 people. It covers rail, bus, coach, taxi, water and air transport.
- The East of England is home to around 40,000 passenger transport employees working in over 2,000 companies. The area is home to Stansted airport, which is the third busiest airport in the UK and the fastest growing airport in Europe, catering for over 22 million passengers annually.
- 20% of all passenger transport companies in the East of England reported skills gaps with oral communication, problem solving and customer handling skills being the biggest skill gaps experienced.
- The UK logistics sector is worth £74.45 billion to the economy. It currently employs approximately 2.8 million people spanning about 196,000 companies and is the UK's fifth biggest industry.
- There are 20,940 logistics sector workplaces in the East of England accounting for 9% of all workplaces in the region. Wholesale workplaces make up 63% of the sector and freight transport by road a further 19%.
- The logistics sector in the East of England is responsible for the employment of almost 172,000 people. 12% of the workforce is self-employed and 13% work part-time. Women account for 25% of the workforce and 7% is from a minority ethnic group.
- The sector currently has an ageing workforce and few young people, especially within the freight sub-sectors.
- Logistics employers in the area have identified skills gaps within their workforce. 12% report this to be an issue. The main skills gap is with skilled trade people and machine operative positions.
- Communication, customer handling skills and technical, practical or job specific skills were all identified as those needing the greatest level of improvement.

### Who does what?



Source: Labour Force Survey 2006, © Crown Copyright. Figures are for England.

### How much could I earn?

Remember – many jobs will demand minimum entry qualifications. Those earning high salaries are usually well qualified and experienced and will continue to learn throughout their working life.

	Annual mean salary
Bus/Coach Driver	£20,067
HGV Driver	£22,809
Rail Transport Operative	£30,246
Rail Travel Assistant	£23,044
Storage & Warehouse Manager	£29,346
Train Driver	£37,231
Transport & Distribution Manager	£37,533
Van Driver	£16,776

Salary rates have been calculated using the average gross pay for full-time workers. Figures are for the UK. Averages can hide higher earnings. With training and career development, higher salaries can be achieved. Source: Annual Survey of Hours & Earnings 2007, ONS © Crown Copyright.

### Numbers employed within sector by local businesses

Essex LSC	36,800
Essex	27,300
Southend UA	1,800
Thurrock UA	7,700
UK	1,098,378

Source: Annual Business Inquiry, 2007, [Nomis 17 May 2007] © Crown Copyright. Figures do not include the self-employed, people under 16 or trainees without a contract of employment. Figures are rounded to nearest hundred.



## What we think will happen

- There are five key areas identified for regeneration in Thurrock, these are: London Gateway (Shellhaven), Tilbury, Grays, Lakeside/West Thurrock, Purfleet. These will create more jobs in a range of new and existing industries (including retailing, research and development, creative industries and logistics, transport and distribution).
- Southend Airport is hoping to expand with a new terminal building and hotel. Airport bosses want to offer more routes to European capitals and take advantage of the London Olympics in 2012.
- Southend airport is looking to increase to one million passengers a year by 2015.
- West Thurrock Regeneration Ring Road (£8 million) is being developed to provide links to other strategic routes.
- The number of passenger transport employees in the East of England is expected to remain stable until 2009 and then increase by around 6% to 2014.
- By 2014 it is predicted that about 29% of the workforce will be female, up from 18% at present.
- There will be an overall total requirement to fill 20,000 passenger transport jobs up to and including 2014, comprising a replacement demand of around 18,000 positions and the creation of about 3,000 'new' jobs in the sector.
- Using Working Futures data, employment in the East of England logistics sector has been predicted to decline slightly by 2014; however, these predictions were made before the successful 2012 London Olympics bid and the implications of the Thames Gateway development project were taken into account, both of which will increase employment in key logistics areas in the region.
- Work is underway with further and higher education bodies to develop the University College Grays. The new campus will provide a wide range of FE/HE, community and work based learning opportunities, with a central location and a cutting edge landmark design. Courses will be delivered at all levels including Transport & Logistics.
- When taking into account the number of new employees needed by 2014, including replacement demand to cover for retirement, the number of new workers needed in the East of England logistics sector is 23,000.

## What local students did in 2006

Many of the jobs at 16 in this sector relate to Administration or Customer Service in this sector through Apprenticeships schemes. Many people interested in this area continue developing their skills and knowledge and enter Transport and Logistics post-18.

## Is this you?

- Mature attitude and good concentration
- Good communication and customer service skills
- Can anticipate difficult situations
- Can remain calm in a crisis
- Aware of the importance of health and safety issues

## Some job suggestions

- Airline Pilot
- Bus/Coach Driver
- Driving Instructor
- HGV Driver
- Importer/Exporter
- Motorcycle Courier
- Road Transport Manager
- Stock Controller
- Train Driver
- Warehouse Manager

## Next steps...

**If you're serious about this type of work - FIND OUT MORE!**

Use your Connexions Resource Area in School/College or visit your local Connexions Centre/One Stop Shop for information about jobs; qualifications; local training; further and higher education; skills and personal characteristics; rates of pay and working conditions.

## Really useful websites and resources!

Go Skills – [www.goskills.org](http://www.goskills.org)

Skills for Logistics – [www.skillsforlogistics.org](http://www.skillsforlogistics.org)

Civil Aviation Authority – [www.caa.co.uk](http://www.caa.co.uk)

Chartered Institute of Logistics & Transport – [www.cltuk.org.uk](http://www.cltuk.org.uk)

Institute of Operations Management – [www.iomnet.org.uk](http://www.iomnet.org.uk)

Institute of Export – [www.export.org.uk](http://www.export.org.uk)

UK Warehousing Association – [www.ukwa.org.uk](http://www.ukwa.org.uk)

Driving Standards Agency – [www.dsa.gov.uk](http://www.dsa.gov.uk)

British Association of Removers – [www.bar.co.uk](http://www.bar.co.uk)

Apprenticeships – [www.apprenticeships.org.uk](http://www.apprenticeships.org.uk) or **call the helpline on 08000 150600**

Jobs4u (careers database) – [www.connexions-direct.com/jobs4u](http://www.connexions-direct.com/jobs4u)

Working in Booklets – case studies of people in a variety of jobs (Airports). Try your Connexions area, or download them from

[www.connexions-direct.com](http://www.connexions-direct.com). Go to careers>career resources>download publications>Working In

For learning opportunities and course information for 14-19 year olds in Essex, Southend and Thurrock, see [www.stepon.org](http://www.stepon.org)

**For further information and advice please contact Connexions Direct in confidence (you don't have to give your name or personal details if you don't want to):**

**Email: via [www.connexions-direct.com](http://www.connexions-direct.com) (click on the email link) • Telephone Connexions Direct on 080 800 13 2 19**

**Text Connexions Direct on 07766 4 13 2 19 • Local Connexions service [www.estconnexions.co.uk](http://www.estconnexions.co.uk)**

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